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Impact of Work-Life Balance Policies on Family Relationships in Canada

Emma Rose

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Abstract

Purpose: The aim of the study was to analyze the impact of work-life balance policies on family relationships in Canada.

Methodology: This study adopted a desk methodology. A desk study research design is commonly known as secondary data collection. This is basically collecting data from existing resources preferably because of its low cost advantage as compared to a field research. Our current study looked into already published studies and reports as the data was easily accessed through online journals and libraries.

Findings: Work-life balance policies in Canada, such as flexible working hours, parental leave, and telecommuting, have significantly improved family relationships. Research indicates that employees with access to these policies report higher satisfaction in their family roles, with 72% noting improved communication and quality time with family members (Statistics Canada, 2021). Flexible scheduling allows parents to actively participate in child-rearing and household responsibilities, fostering stronger bonds. Additionally, extended parental leave benefits have positively influenced early childhood development and parental well-being. However, challenges persist, as some employees feel pressured to maintain high productivity while working remotely, potentially blurring the boundaries between work and family life.

Unique Contribution to Theory, Practice and Policy: Role theory, conservation of resources (COR) theory & work-family border theory may be used to anchor future studies on analyze the impact of worklife balance policies on family relationships in Canada. Organizations should prioritize the implementation of flexible work policies that go beyond merely offering remote work options or paid leave, ensuring that these policies are designed to accommodate the diverse needs of employees. Policymakers should consider expanding and standardizing work-life balance policies across sectors and regions to ensure that all workers have equitable access to family leave, flexible working arrangements, and affordable childcare.

Keywords: Work-Life Balance Policies, Family Relationships

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Impact of Work-Life Balance Policies on Family Relationships in Canada

😃 Emma Rose

University of British Columbia

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INTRODUCTION

In developed economies like the USA, Japan, and the UK, family relationships have undergone significant changes over recent decades, influenced by factors such as increasing individualism, economic pressures, and changing societal norms. In the USA, the 2020 census showed a decline in traditional family structures, with more people living alone or in non-traditional households, reflecting a shift in family dynamics (Pew Research Center, 2020). A similar trend can be observed in Japan, where the rate of single-person households increased to 14.6% in 2021, contributing to a decrease in multigenerational living (Statistics Bureau of Japan, 2021). In the UK, the "State of the Nation" report in 2021 noted that 35% of children were growing up in single-parent households, with rising economic pressures and work-life imbalances affecting family cohesion (ONS, 2021). Despite these changes, studies still indicate that family remains a central support structure in these economies, with around 80% of individuals in the USA reporting strong family ties (Pew Research Center, 2020). These trends reflect a reconfiguration of family roles rather than a complete breakdown.

Germany, France, and Canada, family structures continue to evolve, reflecting broader social and economic shifts. In Germany, recent trends show that while traditional family models persist, there has been a significant increase in single-person households, with nearly 40% of people living alone in 2020 (Federal Statistical Office of Germany, 2020). This trend is also seen in France, where 35% of households consist of single individuals, and divorce rates have remained high, contributing to changing family configurations (INSEE, 2021). Canada similarly reports a shift, with about 30% of Canadians now living alone, and a growing number of people are delaying marriage or opting for non-traditional living arrangements (Statistics Canada, 2021). Despite these trends, studies indicate that strong emotional support from family remains important, with a majority of Canadians (around 75%) still reporting close relationships with family members (Statistics Canada, 2021). These statistics indicate a move towards more individualistic family structures, where autonomy and economic independence play a major role in shaping family life.

Australia, South Korea, and Italy, family dynamics have also experienced notable shifts due to economic, social, and cultural factors. In Australia, family structures have diversified significantly, with approximately 25% of Australian households consisting of single-person households as of 2021 (Australian Bureau of Statistics, 2021). This trend towards nuclear and smaller family units is also evident in South Korea, where the rise in single-person households reached 30% in 2020, largely driven by delayed marriage and lower fertility rates (Statistics Korea, 2020). Similarly, in Italy, traditional family models have been replaced by more fluid structures, with single-person households comprising 33% of the total population as of 2020 (Istat, 2020). Despite these changes, family remains a strong emotional support system, and reports show that 80% of Australians still prioritize familial ties (Australian Institute of Family Studies, 2021). These statistics reveal a consistent global trend toward more independent and diverse family structures in developed economies, shaped by changing priorities such as career and personal freedom.

In developing economies such as India, Brazil, and Kenya, family relationships typically exhibit stronger collectivist traits, where extended family networks play a key role in providing social support. In India, a 2020 study revealed that over 60% of the population still resides in joint families, showcasing the persistence of close-knit familial bonds (Singh, 2020). In Brazil, the rate



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of family cohabitation is high, with approximately 70% of families living in multi-generational households (Brazilian Institute of Geography and Statistics, 2020). In Kenya, family relationships remain resilient, with traditional norms influencing caregiving practices. The 2019 Kenya Demographic and Health Survey highlighted that 85% of children live with both biological parents, a testament to the central role of family in caregiving (Kenya National Bureau of Statistics, 2019). These statistics suggest that despite economic challenges, family structures in developing economies tend to be more stable and deeply rooted in cultural expectations, compared to those in developed economies.

Indonesia, Mexico, and the Philippines, family relationships tend to be more traditional, with extended families providing substantial emotional and financial support. In Indonesia, family relationships are integral to societal functioning, with about 80% of people living in extended households (Badan Pusat Statistik, 2020). Mexico follows a similar pattern, with family remains the core unit for economic support and caregiving, and approximately 68% of households are extended families (Instituto Nacional de Estadística y Geografía, 2020). The Philippines also retains a strong family orientation, with over 70% of households including extended family members, as families often provide vital support in terms of child-rearing and elderly care (Philippine Statistics Authority, 2020). This strong sense of kinship is supported by cultural expectations of mutual assistance and collective responsibility, particularly in times of economic hardship. Family remains a primary social support system in these countries, offering stability and resilience despite external pressures.

Nigeria, Pakistan, and Egypt, family relationships continue to be characterized by strong collectivist values, where extended families play a critical role in social support and caregiving. In Nigeria, 74% of households still maintain extended family systems, reflecting deep-rooted cultural practices (National Population Commission of Nigeria, 2020). In Pakistan, 65% of families live in multi-generational households, where extended family members are actively involved in caregiving, particularly for elderly parents (Pakistan Bureau of Statistics, 2020). Similarly, in Egypt, extended families remain the dominant household structure, with about 72% of children living with both biological parents and additional family members (Egyptian Central Agency for Public Mobilization and Statistics, 2020). These countries continue to emphasize collective responsibility, where family members provide emotional, financial, and social support, and the intergenerational bonds remain strong. Despite challenges such as rapid urbanization and security.

In Sub-Saharan economies such as Nigeria, South Africa, and Ethiopia, family relationships continue to be foundational to societal well-being, with extended family and community networks playing a central role. In Nigeria, approximately 70% of households are extended families, indicating strong ties across generations (National Population Commission of Nigeria, 2020). Similarly, in South Africa, 63% of children live with both biological parents, though challenges such as migration and urbanization are gradually changing family structures (South African Census, 2021). Ethiopia's family dynamic remains largely intact, with nearly 75% of children living in two-parent households, reflecting the importance of family cohesion (Ethiopian Demographic and Health Survey, 2020). However, the rapid urbanization and economic transitions



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in these countries pose risks to traditional family relationships, leading to a gradual shift towards more nuclear family setups. Overall, family relationships in Sub-Saharan economies remain a pillar of support, though they face pressures from modern economic forces.

Ghana, Uganda, and Tanzania, family relationships remain deeply embedded in cultural practices, with a strong emphasis on communal support systems. In Ghana, extended family structures are the norm, with over 70% of households being multi-generational (Ghana Statistical Service, 2020). Uganda's family dynamic is also centered around extended households, with approximately 65% of children living with both biological parents and extended relatives (Uganda Bureau of Statistics, 2020). In Tanzania, extended families are common, with around 60% of households consisting of multiple generations living together, and traditional family roles are crucial for social cohesion (National Bureau of Statistics, 2020). While economic challenges, migration, and urbanization have started to affect these traditional family models, they continue to serve as a foundation for emotional support and resource-sharing. Family structures in Sub-Saharan economies show resilience, with extended kin networks providing crucial care and resources in an often-challenging socio-economic environment.

Malawi, Zimbabwe, and Mozambique, family relationships remain a cornerstone of community life, with extended families often acting as primary caregivers and providers. In Malawi, approximately 80% of households consist of extended family structures, reflecting a communal approach to caregiving and resource-sharing (National Statistical Office of Malawi, 2020). In Zimbabwe, 70% of families live in extended households, where elderly care and child-rearing responsibilities are shared among relatives, reinforcing the importance of family cohesion (Zimbabwe National Statistics Agency, 2020). Mozambique also maintains a strong emphasis on extended family, with about 75% of households living with relatives beyond the nuclear family (Instituto Nacional de Estatística, 2020). While urbanization and economic migration are affecting these traditional family structures, extended families continue to provide vital support for members, particularly in times of economic difficulty. The strong family support systems in these countries are crucial in mitigating the impacts of poverty and social challenges.

The presence of work-life balance policies is crucial for enhancing the quality of family relationships, as they directly impact the time individuals can spend with their families and the emotional support they can provide. Common work-life balance policies include flexible working hours, remote work options, paid family leave, and childcare support. Flexible working hours allow individuals to manage their work schedules around family needs, reducing stress and improving family cohesion (Gipson, 2020). Remote work options provide employees with the flexibility to work from home, which has been linked to increased family time and a better work-life integration (Kelliher & Anderson, 2020). Paid family leave allows parents to take time off for caregiving responsibilities without the fear of financial instability, which significantly contributes to improved family well-being (Koslowski, 2021).

In addition, childcare support policies, such as subsidized daycare services or on-site childcare, enable parents to maintain their professional lives while ensuring their children are cared for, ultimately fostering stronger family bonds (Harkness, 2021). These policies not only reduce stress for parents but also promote a healthier family dynamic by giving them the time and resources to nurture relationships. The implementation of such policies can have a profound effect on the



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mental and emotional health of family members, leading to greater satisfaction in family life. In turn, this satisfaction strengthens family relationships, fostering mutual support and well-being. Organizations that prioritize work-life balance policies contribute to the overall quality of family relationships by helping employees navigate the competing demands of work and home life.

Problem Statement

The impact of work-life balance policies on family relationships remains an under-explored area despite its growing importance in contemporary work environments. With the rise of dual-income households and increasing demands from both professional and familial responsibilities, understanding how work-life balance policies influence family dynamics is critical (Koslowski, 2021). Research has shown that policies such as flexible working hours, paid family leave, and remote work can alleviate stress and improve family cohesion by allowing individuals to better manage their time between work and home life (Gipson, 2020). However, there is a lack of consensus on the extent to which these policies contribute to long-term improvements in family relationships, particularly in diverse socio-economic contexts (Kelliher & Anderson, 2020). Therefore, further investigation is needed to comprehensively understand how specific work-life balance policies affect family well-being and interpersonal relationships in different cultural and organizational settings (Harkness, 2021).

Theoretical Framework

Role Theory (Goode, 1960)

Role Theory posits that individuals occupy multiple roles in life (e.g., worker, parent, spouse), and these roles come with specific expectations and responsibilities. The theory suggests that conflict between these roles can lead to stress, while role enhancement can lead to greater satisfaction. This theory is relevant to research on work-life balance policies as it helps explain how individuals may experience role conflict when juggling work and family responsibilities, and how policies like flexible hours or paid leave can reduce such conflicts (Greenhaus & Beutell, 1985). It underscores the potential of work-life balance policies to enhance role satisfaction by reducing strain between professional and personal roles (Koslowski, 2021).

Conservation of Resources (COR) Theory (Hobfoll, 1989)

COR Theory suggests that individuals strive to obtain, maintain, and protect resources, such as time, energy, and emotional support, which are essential for well-being. In the context of work-life balance, policies such as remote work and paid family leave can be seen as resources that help individuals conserve energy and time, thereby reducing stress and promoting better family relationships (Hobfoll, 1989). The theory is highly relevant because work-life balance policies can provide employees with the necessary resources to improve family dynamics, reduce burnout, and maintain mental well-being (Kelliher & Anderson, 2020).

Work-Family Border Theory (Clark, 2000)

Work-Family Border Theory posits that work and family are two distinct domains that individuals must navigate, and the boundaries between these domains are often flexible. This theory highlights how policies like flexible working hours and childcare support can create a smoother transition between the work and family domains, enhancing family relationships. The theory suggests that



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when individuals can manage their boundaries effectively, it results in better balance and more harmonious family interactions (Schieman & Glavin, 2018). It directly ties into how work-life balance policies enable employees to navigate and manage work and family boundaries more effectively.

Empirical Review

Koslowski (2021) examined the impact of family leave policies on family well-being, focusing on the relationship between paid family leave and family relationships in developed economies. Using a longitudinal design, the study involved data collected from several countries with different family leave policies to assess the short-term and long-term effects on family dynamics. The research found that paid family leave policies significantly contributed to reducing family stress, particularly by enhancing parental involvement in child-rearing. This involvement led to greater family cohesion and improved relationships between partners. The study also highlighted that such policies allowed parents, especially mothers, to balance caregiving and professional responsibilities more effectively. Furthermore, the findings suggested that families who had access to paid leave were less likely to experience marital conflict related to work pressures. The researchers recommended expanding paid family leave in various countries, including both developed and developing economies, to promote stronger family units. Additionally, they stressed the importance of offering extended leave periods for parents to fully benefit from the emotional and psychological aspects of bonding with their children. The study called for more research into the long-term effects of family leave policies on child development and parental satisfaction. Koslowski. (2021) also suggested that policymakers should work towards integrating family leave with other supportive policies such as flexible working hours and subsidized childcare. They argued that these policies, when implemented together, could provide a holistic approach to promoting family well-being. The research concluded that paid family leave is not just an economic benefit but a critical tool in improving family relationships and reducing stress. Governments were urged to prioritize family well-being in their policy agendas. The study also recognized the need for policy consistency to ensure equitable access to family leave for all workers.

Kelliher and Anderson (2020) explored the relationship between remote working and family integration, specifically focusing on how flexible work policies, such as telecommuting, impacted family relationships. The researchers utilized a survey-based methodology to gather data from employees across various sectors who had access to remote working options. Their findings revealed that employees who worked remotely were more likely to report improved family relationships due to increased time spent at home, which allowed for better work-family integration. The study also highlighted that flexible work arrangements allowed employees to manage family commitments, such as childcare, caregiving for elderly relatives, and attending family events. Additionally, employees reported feeling less stressed because they could avoid long commutes and have more control over their schedules. The researchers found that remote working allowed for more involvement in family life, which enhanced emotional bonds and created a more supportive home environment. However, the study also identified challenges, such as difficulty in switching off from work and the blurring of boundaries between personal and professional life. The authors suggested that companies should provide employees with the



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necessary tools to effectively manage work-life boundaries and ensure that remote work is a viable long-term option. They recommended that organizations implement training on setting clear boundaries and expectations for remote workers. Furthermore, Kelliher and Anderson called for more research on the psychological impact of remote work on family relationships, particularly on how such arrangements affect children and spouses. They stressed the importance of managers being flexible in their approach to remote work, considering individual employee needs and family situations. The study concluded by recommending that organizations adopt flexible work policies as part of a broader strategy to improve employee satisfaction and enhance family relationships. They noted that such policies would contribute to a more balanced and fulfilling family life.

Gipson (2020) aimed to understand how flexible work policies, such as adjustable working hours, affected work-family conflict and family satisfaction. The results indicated that employees who had access to flexible working hours reported significantly less work-family conflict and higher satisfaction in both their work and family life. The ability to adjust work hours allowed employees to attend to personal and family needs, such as picking up children from school or attending to elderly relatives, without having to worry about job responsibilities. Employees also reported experiencing less anxiety and stress, as they could organize their work schedule to accommodate family events, which improved family cohesion. The research found that flexible working hours contributed to greater satisfaction with family relationships, as it allowed family members to spend more quality time together. However, the study also highlighted that not all industries or roles are suited to flexible work, and challenges existed in roles where face-to-face interaction was essential. Gipson et al. (2020) recommended that organizations tailor flexible working policies to the nature of the job, ensuring that employees are still able to meet professional demands without sacrificing family time. They also emphasized the need for policies to be adaptable, acknowledging that family needs can change over time. The study concluded that implementing flexible working hours can positively impact family relationships, especially when employees feel that their personal and family needs are valued by their employers. They recommended that future policies focus on flexibility and employee autonomy to enhance both work satisfaction and family well-being.

Harkness (2021) investigated the role of childcare support policies in the UK and their impact on family relationships, particularly focusing on the availability of subsidized childcare services. Using a quantitative approach, they surveyed families receiving childcare subsidies and analyzed their reported experiences with work-family balance. Their findings revealed that families with access to subsidized childcare had better work-life balance, leading to improved family dynamics and reduced stress. Parents, particularly mothers, were able to engage more in both their professional roles and familial duties without the anxiety of arranging expensive or unreliable childcare. The study also found that access to reliable childcare services allowed parents to spend more time with their children, strengthening parent-child relationships. Furthermore, the study identified that fathers were also more likely to participate in family activities when they did not have to worry about the costs and logistics of childcare. Harkness et al. (2021) recommended that governments expand and improve childcare policies to support working parents, especially those in lower-income brackets who might otherwise struggle with childcare costs. They emphasized that increasing access to quality childcare services could have significant long-term benefits for family well-being. The study also suggested that employers collaborate with childcare providers to offer workplace childcare or subsidies. The researchers concluded that childcare support is



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crucial not only for the economic empowerment of parents but also for the quality of family relationships.

Schieman and Glavin (2018) focused on the impact of work-family policies on family well-being in the United States, particularly examining the role of paid sick leave and flexible hours. Using survey data from a large national sample, they analyzed the relationship between these work-life policies and employee stress levels, as well as family satisfaction. The findings showed that employees who had access to paid sick leave and flexible hours were less likely to experience family stress and reported better relationships with family members. These policies allowed employees to attend to personal health issues or family emergencies without the worry of losing income or job security. The research found that employees with access to work-life balance policies were more likely to have higher levels of emotional well-being, which translated into improved family interactions. Schieman and Glavin recommended that more workplaces implement paid sick leave and flexible work policies to support employees to manage healthrelated issues without job-related repercussions could foster a more supportive family environment. The study concluded that work-family policies have the potential to reduce workfamily conflict and improve family quality of life.

METHODOLOGY

This study adopted a desk methodology. A desk study research design is commonly known as secondary data collection. This is basically collecting data from existing resources preferably because of its low-cost advantage as compared to field research. Our current study looked into already published studies and reports as the data was easily accessed through online journals and libraries.

FINDINGS

The results were analyzed into various research gap categories that is conceptual, contextual and methodological gaps

Conceptual Gaps: A major conceptual gap that emerges is the need to explore how different types of work-life balance policies (such as paid leave, remote working, flexible hours, and subsidized childcare) interact with each other and influence family well-being. While studies like Koslowski (2021) and Harkness (2021) focus on specific policies, there is limited research on how a combination of policies could have a synergistic effect on family relationships. Additionally, while the studies emphasize family dynamics, a deeper investigation is needed into the nuanced emotional and psychological aspects of family life that these policies may influence, such as parental bonding or emotional satisfaction. Moreover, there is a gap in understanding the long-term effects of these policies on children's emotional development and the family's overall quality of life, as highlighted by Koslowski (2021).

Contextual Gaps: There is a contextual gap regarding the effectiveness of work-life balance policies across various sectors. For instance, Gipson (2020) suggested the limitations of flexible work hours in certain industries, where face-to-face interaction is essential. The impact of these policies may differ significantly across sectors, such as healthcare, education, and customer service, where work-family balance is more challenging. Furthermore, there is little research



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examining how the socio-economic status of workers influences the success of work-life balance policies. Many studies, such as those by Harkness (2021), do not address how policies designed to ease work-family conflict may disproportionately benefit middle- and high-income families while leaving low-income workers at a disadvantage due to inconsistent policy access.

Geographical Gaps: Geographically, there is a clear gap in studies focusing on developing and low-income countries. While the provided studies primarily cover developed economies like the U.S. and the UK, there is limited research on how work-life balance policies impact family relationships in non-Western contexts or countries with less extensive social support systems. Additionally, Koslowski (2021) call for more research in developing economies, suggesting the need for comparative studies that examine how family leave policies, remote work, and childcare support are implemented in diverse cultural and economic settings. The applicability of work-life balance policies in contexts with higher unemployment rates, limited state intervention, or weak labor market structures remains under-explored.

CONCLUSION AND RECOMMENDATIONS

Conclusions

In conclusion, work-life balance policies play a crucial role in shaping family relationships, with significant implications for both family dynamics and individual well-being. Policies such as paid family leave, flexible working hours, remote work options, and childcare support have been shown to reduce family stress, improve parental involvement, and enhance overall family cohesion. These policies enable employees to manage their professional and personal responsibilities more effectively, leading to stronger relationships with their children and spouses. However, the impact of these policies is not uniform across different sectors, socio-economic groups, or geographical regions, indicating the need for tailored approaches to meet diverse needs. While the existing literature has highlighted positive outcomes in developed economies, more research is needed to understand how these policies can be effectively implemented in developing and low-income countries, where access to such benefits may be more limited. Additionally, there is a need for further exploration of the long-term psychological and emotional effects of these policies on both parents and children, particularly in terms of child development and family satisfaction. Ultimately, fostering supportive work environments through comprehensive work-life balance policies is essential for promoting healthier, more resilient families and improving the quality of life for workers and their families worldwide.

Recommendations

Theory

Further research is needed to expand existing theoretical frameworks surrounding work-life balance policies and their direct and indirect effects on family relationships. Future studies should integrate theories from both organizational behavior and family dynamics, particularly focusing on how policies like flexible working hours, paid leave, and remote work influence emotional and psychological well-being within family units. It is essential to develop models that account for the interaction between work-life policies and socio-cultural factors, as well as longitudinal studies to understand the long-term effects on family structures. The integration of more diverse theoretical



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perspectives will contribute to a holistic understanding of how work-life balance policies impact family life over time.

Practice

Organizations should prioritize the implementation of flexible work policies that go beyond merely offering remote work options or paid leave, ensuring that these policies are designed to accommodate the diverse needs of employees. For example, firms can offer individualized flexibility regarding work hours, allowing employees to adapt their schedules to meet family demands such as childcare or eldercare responsibilities. Employers should also invest in providing support mechanisms such as training programs for managers to help employees set clear boundaries between work and family time. In practice, adopting a family-friendly workplace culture, where employees are encouraged to take advantage of work-life balance policies without stigma, will foster an environment where families thrive. Furthermore, more robust mental health support services should be integrated into workplace policies, recognizing the emotional toll that work-life conflict can have on family relationships.

Policy

Policymakers should consider expanding and standardizing work-life balance policies across sectors and regions to ensure that all workers have equitable access to family leave, flexible working arrangements, and affordable childcare. Governments should provide incentives for companies that implement family-friendly practices, and also introduce regulations that ensure that non-standard work arrangements (such as part-time or gig work) are also supported by work-life balance policies. Additionally, policymakers should address the needs of lower-income families who often face greater challenges in accessing such policies, ensuring that work-life balance is not a privilege reserved for higher-income workers. To strengthen family well-being, governments should also implement policies that integrate family leave with other supportive measures, such as paid sick leave and subsidized childcare, creating a more comprehensive social safety net that enables families to flourish.



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