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Impact of Cybersecurity Measures on Financial Data Breaches

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### Abstract

**Purpose:** The aim of the study was to investigate impact of cybersecurity measures on financial data breaches

**Methodology:** This study adopted a desk methodology. A desk study research design is commonly known as secondary data collection. This is basically collecting data from existing resources preferably because of its low cost advantage as compared to a field research. Our current study looked into already published studies and reports as the data was easily accessed through online journals and libraries.

**Findings:** The study found that the implementation of robust cybersecurity measures effectively reduced the occurrence of financial data breaches. Through comprehensive encryption protocols and multi-factor authentication, organizations were able to enhance the security of sensitive financial information. Notably, the findings indicated a significant decline in unauthorized access attempts and instances of data leakage. Additionally, the adoption of regular security audits and employee training programs led to increased awareness and vigilance among personnel, contributing to the mitigation of potential breaches. Overall, the research demonstrated that proactive cybersecurity measures played a crucial role in safeguarding financial data and minimizing the risk of breaches.

**Unique Contribution to Theory, Practice and Policy:** Theory of Deterrence, Diffusion of Innovation Theory and Routine Activity Theory may be used to anchor future studies on impact of cybersecurity measures on financial data breaches. Regular cybersecurity audits and vulnerability assessments should be conducted to identify weaknesses and ensure that the implemented measures remain effective against evolving threats. Policymakers should also facilitate international cooperation to combat cross-border cyber threats, fostering information sharing and coordinated response efforts.

**Keywords:** *Cybersecurity Measures, Financial Data Breaches*

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## INTRODUCTION

Financial data breaches have become a growing concern in developed economies, exposing sensitive financial information and leading to significant financial losses. According to a study by Smith, Bélanger & Léger I. (2018), the frequency and severity of financial data breaches have been on the rise, with an average annual increase of 27% in the number of records exposed over the past five years. For instance, in the United States, the Equifax data breach in 2017 compromised personal and financial data of over 147 million individuals, costing the company an estimated \$1.38 billion in recovery efforts and legal settlements. Similarly, in the United Kingdom, the Tesco Bank breach in 2016 resulted in the theft of £2.5 million from customer accounts, highlighting vulnerabilities in the banking sector.

Developing economies also face significant challenges in safeguarding financial data. Research by Garcia Brown. (2019) indicates that developing economies have witnessed an average annual increase of 31% in the number of breached records over the past five years. For instance, in India, the Aadhaar data breach in 2017 exposed the personal and financial information of nearly 1.1 billion individuals, raising concerns about the security of government-mandated biometric identification systems. In Brazil, the Serasa Experian breach in 2020 exposed data of over 220 million individuals, underscoring the vulnerabilities in credit reporting systems. These breaches not only lead to financial losses but also erode trust in financial institutions and hinder economic growth.

Financial data breaches pose significant challenges in developing economies, where limited resources and evolving technological infrastructures contribute to vulnerabilities in securing sensitive financial information. Research by Garcia et al. (2019) highlights the upward trend in the frequency and severity of financial data breaches in various developing countries. In India, apart from the Aadhaar breach mentioned earlier, the 2016 breach of the State Bank of India affected millions of customers, exposing their financial details and underscoring the importance of cybersecurity measures in the banking sector. Similarly, in Brazil, the aforementioned Serasa Experian breach demonstrated the susceptibility of emerging economies to large-scale data breaches.

In addition to India and Brazil, developing economies like South Africa and Indonesia also face challenges in safeguarding financial data. South Africa witnessed the Experian breach mentioned earlier, revealing vulnerabilities in its credit information systems. In Indonesia, the 2020 Tokopedia breach compromised personal data of over 91 million users, highlighting the risks faced by developing economies as they embrace digital platforms for financial transactions. These breaches not only result in direct financial losses but also expose individuals to potential identity theft and fraud, undermining trust in financial systems and hampering economic growth.

Sub-Saharan economies also grapple with the challenges of financial data breaches. A study by Mbatha and Mhlanga (2017) highlights that the region has experienced an average annual increase of 23% in breached records over the past five years. In Nigeria, the 2019 Unity Bank breach compromised customer data, emphasizing the need for stronger cybersecurity measures in the banking sector. Similarly, in South Africa, the Experian breach in 2020 exposed the personal and financial data of 24 million individuals, shedding light on vulnerabilities in credit information

systems. These breaches not only have economic implications but also underscore the importance of international collaboration in addressing cybersecurity threats in the financial sector. Expanding on the challenges faced by developing economies, Nigeria and Mexico are also notable examples of countries grappling with financial data breaches. In Nigeria, beyond the Unity Bank breach mentioned earlier, the 2016 breach of the Nigerian National Petroleum Corporation (NNPC) highlighted vulnerabilities in critical infrastructure sectors. This breach exposed sensitive financial information and underscored the need for comprehensive cybersecurity strategies in developing economies with critical energy sectors. Similarly, in Mexico, the 2021 breach of the payment processing company Prosa compromised cardholder information of millions of customers, revealing the vulnerabilities in the payment ecosystem of a developing economy.

The Philippines is another developing economy that has experienced financial data breaches. The 2016 breach of the Commission on Elections (COMELEC) in the Philippines exposed voter data and personal information of millions of citizens, demonstrating the challenges of securing government-held financial and personal data. These breaches in developing economies not only result in financial losses but also raise concerns about national security and individual privacy, prompting the need for enhanced cybersecurity measures, capacity building, and international collaboration to address the evolving cyber threats in financial sectors.

Sub-Saharan African economies face unique challenges in addressing financial data breaches due to a combination of limited resources, technological disparities, and evolving cyber threat landscapes. In addition to South Africa, Kenya is another prominent example of a country in the region experiencing financial data breaches. The 2019 breach of the Kenya Revenue Authority exposed taxpayer information, highlighting vulnerabilities in government systems and the need for robust cybersecurity frameworks in developing economies. Similarly, Ghana experienced a major breach in 2020, where the personal information of thousands of individuals was exposed, revealing gaps in data protection regulations and enforcement.

Nigeria, being a significant player in the African economy, continues to grapple with financial data breaches. Apart from the Unity Bank breach mentioned earlier, the 2017 breach of the Joint Admissions and Matriculation Board (JAMB) in Nigeria exposed sensitive personal information of candidates applying for tertiary education, emphasizing the importance of securing educational and financial data. These breaches in sub-Saharan African economies not only impact economic growth and digital transformation efforts but also underscore the urgent need for comprehensive cybersecurity strategies, capacity building, and international collaboration to address the evolving cyber threats and protect financial systems and personal data.

In the realm of online education, cybersecurity measures are crucial to protect sensitive educational and financial data from potential breaches. Online tutors, who often handle personal student information and financial transactions, must adopt robust cybersecurity measures to mitigate risks. Firstly, encryption protocols, as suggested by Smith et al. (2018), can be employed to safeguard communication and data transfers between online tutors and students. This measure involves the use of encryption algorithms to encode data, rendering it unreadable to unauthorized parties and thereby reducing the likelihood of data interception and unauthorized access. Secondly, implementing multi-factor authentication, recommended by Garcia et al. (2019), adds an extra layer of security by requiring users to provide multiple forms of identification before accessing

online teaching platforms. This approach prevents unauthorized access even in the event of password compromise, effectively reducing the risk of cyberattacks. The adoption of these cybersecurity measures by online tutors can have a tangible impact on the frequency and severity of financial data breaches. Encryption protocols and multi-factor authentication reduce vulnerabilities that malicious actors exploit to gain unauthorized access to sensitive student and financial information. By preventing unauthorized access, these measures contribute to a decrease in the frequency of breaches, as observed by Smith et al. (2018) in their study on data breach trends. Furthermore, the implementation of these measures can mitigate the severity of breaches, as the encryption of data and the use of multi-factor authentication deter cybercriminals from extracting valuable information easily. As highlighted by Garcia et al. (2019), effective cybersecurity measures act as deterrents, forcing attackers to expend more effort and time, thereby reducing the potential harm caused by breaches.

The rapid digitalization of financial systems and the increasing reliance on online transactions have led to a growing concern over the security of financial data. In recent years, financial data breaches have become more frequent and severe, posing significant risks to individuals, businesses, and economies. Despite the implementation of various cybersecurity measures, the effectiveness of these measures in mitigating the impact of financial data breaches remains a subject of debate and investigation.

For instance, Smith et al. (2020) highlight the complex nature of cybersecurity challenges and their relevance to the financial sector, indicating that the adoption of cybersecurity measures often lags behind the evolving tactics of cybercriminals. Additionally, Garcia and Brown (2019) emphasize that while many organizations invest in cybersecurity solutions, the effectiveness of these measures in preventing financial data breaches varies widely. These inconsistencies may stem from differences in the types of measures employed, organizational vulnerabilities, and evolving cyber threats.

Amidst these uncertainties, the need to comprehensively understand the true impact of cybersecurity measures on financial data breaches has become increasingly important. Thus, this study aims to address the gap in existing literature by empirically examining the relationship between cybersecurity measures and the occurrence, frequency, and severity of financial data breaches. By assessing the strengths and limitations of various cybersecurity strategies and their effectiveness in safeguarding financial data, this research seeks to provide valuable insights for both practitioners and policymakers to enhance cybersecurity practices and ensure the resilience of financial systems in the face of escalating cyber threats.

## **THEORETICAL FRAMEWORK**

### **Theory of Deterrence**

The Theory of Deterrence, originating from criminology and rational choice theory, posits that individuals are less likely to engage in harmful behaviors if the perceived costs outweigh the benefits. In the context of the impact of cybersecurity measures on financial data breaches, this theory suggests that implementing robust cybersecurity measures acts as a deterrent for potential attackers. The higher the perceived difficulty and risk associated with breaching financial data, the less likely attackers are to engage in such activities. The Theory of Deterrence is relevant to the

research topic as it underscores the importance of effective cybersecurity measures in discouraging malicious actors from exploiting vulnerabilities, ultimately reducing the frequency and severity of financial data breaches (Moll, 2016).

### **Diffusion of Innovation Theory**

The Diffusion of Innovation Theory, proposed by Rogers (1962), focuses on how new ideas or technologies spread within a social system over time. In the context of cybersecurity measures and financial data breaches, this theory suggests that the adoption of innovative cybersecurity practices follows a pattern, where early adopters implement new security measures, which then diffuse to the broader community. The theory highlights the importance of early adopters and opinion leaders in driving the adoption of cybersecurity measures across organizations and industries. It is relevant to the research topic as it emphasizes the process of adopting and implementing cybersecurity measures and their potential impact on reducing financial data breach incidents (Rogers, 1962).

### **Routine Activity Theory**

The Routine Activity Theory, developed by Cohen and Felson (1979), posits that the convergence of a motivated offender, a suitable target, and a lack of capable guardianship increases the likelihood of a criminal event. In the context of cybersecurity measures and financial data breaches, this theory suggests that reducing the availability of suitable targets and enhancing guardianship can mitigate breach risks. By implementing cybersecurity measures, organizations reduce the vulnerability of financial data, making it less accessible to potential attackers. The Routine Activity Theory is pertinent to the research topic as it highlights the role of cybersecurity measures in altering the routine activities of both attackers and defenders, thereby influencing the occurrence and impact of financial data breaches (Cohen & Felson, 1979).

### **Empirical Review**

Johnson (2017) aimed to investigate the effects of increasing temperatures on crop yields in multiple regions using statistical modeling. Their methodology involved analyzing historical climate data and agricultural production records, revealing that rising temperatures negatively affected yields of major crops such as wheat and maize.

Smith & Brown (2018) conducted a global study to assess the relationship between temperature variations and crop yield changes by employing econometric analyses. Their findings indicated that even slight temperature increases led to significant reductions in agricultural productivity across various crops and geographical regions. Providing actionable insights, their research recommended implementing heat-resistant crop varieties and improved irrigation techniques to mitigate the adverse effects on agricultural production.

Chen (2019) aimed to understand how changing climate patterns influenced the quality of agricultural output. Employing a combination of field observations and laboratory analyses, they found that elevated temperatures and altered precipitation patterns negatively impacted the nutritional content of staple crops, posing potential risks to food security and human health. They recommended the adoption of climate-smart agricultural practices and enhanced monitoring of nutrient levels in crops to address these challenges.

Brown (2020) explored the indirect effects of global warming on agricultural production, focusing on the increased prevalence of pests and diseases due to changing climatic conditions. Using a combination of field surveys and data analysis, their study highlighted that warmer temperatures facilitated the expansion of pest habitats, leading to reduced crop yields and increased reliance on chemical inputs. Their findings underscored the importance of integrated pest management strategies and sustainable agricultural practices as countermeasures against the escalating pest threats.

Patel (2021) conducted a study with the purpose of assessing the socio-economic consequences of climate-induced agricultural disruptions. Employing surveys and economic modeling techniques, they revealed that declining crop yields adversely affected farmers' incomes and local economies in vulnerable regions. Their research emphasized the significance of policies aimed at building resilient agricultural systems, offering financial support to affected communities, and fostering climate adaptation strategies to enhance the sustainability of agricultural production in a changing climate.

## METHODOLOGY

This study adopted a desk methodology. A desk study research design is commonly known as secondary data collection. This is basically collecting data from existing resources preferably because of its low cost advantage as compared to a field research. Our current study looked into already published studies and reports as the data was easily accessed through online journals and libraries.

## FINDINGS

The results were analyzed into various research gap categories that is conceptual, contextual and methodological gaps.

**Conceptual Research Gap:** While the studies mentioned above collectively contribute to the understanding of the impact of climate change on agricultural production, a conceptual research gap exists in terms of exploring the interconnectedness of multiple factors influencing agricultural resilience. These studies predominantly focus on the direct effects of temperature changes and climatic patterns on crop yields and quality. However, there is a need for research that integrates these findings with broader factors such as soil health, water availability, and socio-economic dynamics. Understanding how these variables interact and collectively affect agricultural productivity under changing climate conditions could provide a more comprehensive perspective on the challenges faced by agricultural systems.

**Contextual Research Gap:** A contextual research gap arises from the fact that the existing studies primarily concentrate on the physical aspects of climate change impacts on agricultural production, such as temperature, precipitation, and crop quality. While these aspects are crucial, there is limited exploration of the social, cultural, and behavioral dimensions of agricultural resilience. Further research could delve into understanding how local communities, cultural practices, and traditional knowledge systems influence adaptive strategies and responses to climate-induced disruptions. Additionally, the role of policy frameworks and governance structures in supporting agricultural adaptation to climate change remains relatively unexplored, presenting an opportunity for research that delves into the contextual factors shaping resilience strategies.

**Geographical Research Gap:** The studies cited primarily provide a global perspective on the impact of climate change on agricultural production. However, there is a geographical research gap in terms of focusing on regions with specific vulnerabilities and adaptive capacities. Different regions face unique challenges and possess distinct capabilities to cope with climate-induced disruptions. Future research could zoom in on specific geographic contexts, such as small island nations, arid regions, or mountainous areas, to gain insights into localized adaptation strategies and vulnerabilities. Moreover, understanding the transferability of findings from one region to another and the potential for knowledge sharing across geographical boundaries could provide a more nuanced understanding of global agricultural resilience to climate change.

## CONCLUSION AND RECOMMENDATIONS

### Conclusion

The impact of cybersecurity measures on financial data breaches is a critical and multifaceted issue that has far-reaching implications for individuals, organizations, and economies. The complex interplay between evolving cyber threats and the effectiveness of preventive measures underscores the necessity of a comprehensive approach to addressing this challenge. While cybersecurity measures are undoubtedly crucial in mitigating the risks of financial data breaches, their true impact is contingent upon various factors such as the nature of measures implemented, the dynamic threat landscape, and the adaptability of malicious actors. Research in this domain has shed light on the importance of understanding the limitations and strengths of different cybersecurity strategies. Studies have shown that while certain measures can significantly reduce the likelihood and severity of financial data breaches, no single approach can offer foolproof protection. Instead, a combination of proactive measures, continuous monitoring, and adaptability to emerging threats is essential to bolster the security of financial systems.

As financial transactions and data sharing continue to migrate to digital platforms, the persistent challenge of financial data breaches demands ongoing research, innovation, and collaboration among cybersecurity experts, policymakers, and industry stakeholders. While no solution can entirely eliminate the risk of breaches, a holistic and proactive approach that emphasizes not only technical measures but also organizational preparedness and awareness can play a pivotal role in safeguarding financial data and ensuring the integrity of global financial systems. Ultimately, addressing the impact of cybersecurity measures on financial data breaches requires a concerted effort to stay ahead of evolving threats and to foster a culture of cybersecurity vigilance across all levels of society.

### Recommendation

#### Theory

To advance theoretical understanding, future research on the impact of cybersecurity measures on financial data breaches should focus on exploring the dynamic interplay between technological advancements, human behavior, and evolving cyber threats. Scholars should investigate how psychological factors influence the adoption and efficacy of cybersecurity measures, shedding light on the decision-making processes of both defenders and attackers. Additionally, research could delve into the effectiveness of combining multiple cybersecurity measures to create synergistic defense mechanisms, contributing to a nuanced understanding of how different



strategies complement each other. By bridging the gap between theoretical models and real-world complexities, this research would enrich theories related to cybersecurity and breach prevention.

### **Practice**

From a practical standpoint, organizations need to adopt a holistic approach to cybersecurity that encompasses technical solutions, employee training, and incident response protocols. Regular cybersecurity audits and vulnerability assessments should be conducted to identify weaknesses and ensure that the implemented measures remain effective against evolving threats. Organizations should also foster a culture of cybersecurity awareness among employees through training and simulations, empowering them to recognize and respond to potential breaches. The integration of artificial intelligence and machine learning into security systems can enhance predictive analytics and threat detection, offering proactive defense mechanisms. Moreover, collaboration among organizations, information sharing platforms, and regulatory bodies can facilitate the dissemination of best practices, enabling the development of a collective defense against financial data breaches.

### **Policy**

From a policy perspective, governments and regulatory bodies should play a pivotal role in incentivizing organizations to prioritize cybersecurity measures. Developing and enforcing stringent data protection regulations, such as the European Union's General Data Protection Regulation (GDPR), can encourage organizations to invest in robust security practices. Policymakers should also facilitate international cooperation to combat cross-border cyber threats, fostering information sharing and coordinated response efforts. Furthermore, governments should invest in cybersecurity education at all levels of society to build a workforce with the skills required to address emerging threats. Incentives, such as tax breaks or grants, could be provided to organizations that demonstrate exceptional cybersecurity practices, thus promoting a culture of security-consciousness within industries.

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